



Returns Form

Order Number:

Customer Name:

Item Details	QTY	Reason Code
1.		
2.		
3.		
4.		
5.		

Reason Codes:

A - Too Big **B** - Too Small **C** - Unwanted Item **D** - Wrong item received

E - Other (Please Specify):

Return Address:

Online Returns, Profeet Ltd, 867-869 Fulham Road, London SW6 5HP.

30 Day Returns

Profeet offer a hassle free 30 days return policy. Please return your purchase either in-store or via post. Items must be returned in an unused, re-sellable condition and in the original packaging. We are unable to accept any returns that have been worn outdoors.

Returns will be processed within 2-3 working days of receipt. If items returned to Profeet are not eligible for a refund or exchange for example signs or use, damage etc Profeet will notify you and make the goods available for your collection and/or return the goods to you at your cost.

Sending Your Return

The customer is responsible for the postage costs, correct packaging and sending their return. We suggest using a tracked and insured service to ensure your return is safely delivered. **The original packaging must not be used as the postage packaging e.g. have any packaging tape, or postage labels attached to it. If this occurs Profeet reserves the right to reject your return.**

Warranty Claims

Every purchase is covered by the Consumer Rights Act 2015. If any faults do occur with your purchase, we are here to help. Please contact us by emailing info@profeet.co.uk with a descriptions and photos/video of the fault. Please be aware, damage due to wear and tear, misuse, alteration to the product or neglect is not covered under the Consumer Rights Act 2015.